



Volunteers
of America®

SOUTHWEST

Making life better, together.



Locations:

720 S. E Street
San Bernardino, CA 92408
Tel. 909-888-4577 Fax 909-885-2632

304 N. Pepper Ave
Rialto, CA 92376
Tel. 909-562-0901

799 E. Rialto Ave
San Bernardino, CA 92408
Tel. 909-32-6690

Imperial Valley/EHS-Home Base
1525 Main Street
El Centro, CA 92243
Tel. 760-353-0140

About Us

Research indicates that the most important developmental years in the life of a child are from birth to 5. Volunteers of America Southwest (VOASW)'s Early Head Start programs in both Center Base and Home Base Options in San Bernardino, Rialto and Imperial Valley are specifically designed to address the needs of low-income and special-need families by providing no cost comprehensive early childhood development services that address a child's approaches to learning, social and emotional development, language and literacy acquisition, cognitive growth and development and physical development and health as well as helping families identify community resources. VOASW uses *Creative Curriculum* for center base services, *Partners for a Healthy Baby* for Home Based services and *Ready Rosie* for Parent Education.

Mission

To inspire hope through our ministry of service by providing vulnerable Individuals and families with tools to Improve the quality of life.

Vision

A safe, healthy and productive Community where families are strengthened, people live with dignity, and human potential is realized.



THIS SERVICE IS MADE POSSIBLE BY AN INVESTMENT FROM THE ADMINISTRATION FOR CHILDREN AND FAMILIES.

OUR EARLY HEAD START PROGRAM

SERVES:

The cities of: San Bernardino; Grand Terrace; Loma Linda; Rialto; Colton; Highland, Mentone; Fontana; Bloomington and the areas with zip codes: 92313; 92316; 92324; 92346; 92350; 92354; 92357; 92359; 92376; 92401; 92404; 92405; 92407; 92408; 92410; 92411, 92243, 92236 and 92335.

Reaching Out to Children & Families: Early Head Start served 63 children with Disabilities, and 26 Prenatal women.

E Street and Rialto

- Program is funded to serve 244 children and pregnant women during the fiscal year
- 95% of children enrolled received medical and dental exams
- Average monthly enrollment was 209 clients with 86% average monthly attendance
- 90% of the children served met program eligibility criteria. 10% were over income in accordance with the Head Start Performance Standards

EHS CCP

- Program is funded to serve 94 children during the fiscal year
- 90% of children enrolled received medical and dental exams
- Average monthly enrollment was 80 with 81.96% average monthly attendance
- 90% of the children served met program eligibility criteria. 10% were over income in accordance with the Head Start Performance Standards

Imperial/EHS Home Base Program serves the cities of: El Centro, Calexico, Heber, Holtville, Brawley, Westmoreland, Calipatria, and Seeley including zip codes of 92231, 92249, 92250, 92233, 92227, 92281, 92773, and 92243.

- Program is funded to 72 children, families, and pregnant women during the fiscal year. 100% funded.
- 95% of children enrolled received medical and dental exams
- Average monthly enrollment was 72 clients with a 100% average monthly attendance
- 90% of the children served met program eligibility criteria. 10% were over income in accordance with the Head Start Performance Standards



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Our Early Head Start program prepares children up to three years of age for school readiness by concentrating on the Early Learning Outcomes Framework:

- Approaches to Learning:
Initiative and Curiosity
- Curiosity, Creativity, Emotional and Behavioral self-regulation
- Social Emotional development:
Relationships with Adults
Relationships with other children
Emotional functioning
Sense of identity and belonging
Child learns to express a range of emotions
- Language and Literacy:
Language and Communication
Attention and Understanding
Communication and Speaking
Vocabulary and Emergent Literacy
- Cognition
Exploration and Discovery
Reasoning and Problem Solving
Emergent Mathematical Thinking
Imitation and Play
Measurement; Spatial Sense
- Perceptual, Motor and Physical Development

FEDERAL REVIEW:

Our latest federal review found our Early Head Start program as having no adverse findings.

FINANCIAL AUDIT:

JGD Associates
There were no findings

INTERNAL AUDIT:

Volunteers of America's Department of Performance Accountability & Compliance

PUBLIC & PRIVATE REVENUE BY SOURCE

Early Head Start

\$6,863,556

Administration for Children and Families

CSPP

State Preschool-

\$5,587,491

California Dept. of Education

PRESENT YEAR'S BUDGET

Personnel-\$ 2,826,762

Benefits-\$ 690,999

Travel-\$ 18,663

Supplies-\$ 204,756

Contractual/Training-\$1,825,509

Other-\$ 1,296,867

Total - \$6,863,556

PROJECTED BUDGET

Personnel-\$2,815,424

Benefits-\$764,306

Travel - \$0

Supplies-\$158,558

Contractual/Training-\$1,783,940

Other-\$894,754

Total \$6,416,982

VOASW Corporate Office

3530 Camino Del Rio North, Suite 300, San Diego, CA 92108

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Voasw.org *give2voa.org * inspiremeweekly.org

Founded by Ballington and Maud Booth in 1896, Volunteers of America in a nonprofit, faith based health and human services organization. 501 c 3



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OUR EARLY HEAD START GOALS

Program Goals align with Head Start Early Learning Outcomes Framework and focus on the following domains:

Approaches to Learning	43%
Social and Emotional Development	44%
Language and Literacy	50%
Cognition	46%
Perceptual Emotions and Physical Development	43%

As a result of the above scores Early Head Start program, goals have been revised to improve self-assessment and assessment results. Revised goals are:

1. Emphasis on support of each child's individual growth and development.
2. Focused training for teachers to strengthen understanding of developmental milestones and observations.
3. Agency wide understanding of how assessment supports school readiness.

VOASW Early Head Start program ensures that children 6 weeks to three years of age receive required Well Baby checks, Immunizations, vision and hearing testing and dental examinations as well preventative dental care. Early Head Start sites served a total of 15,193 Breakfasts, 16,179 lunches and 12,165 snacks through the CACFP food program.



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HEALTH SERVICES

Of 493 children served, 85% of enrolled children received an ASQ/ASQ-SE however only 50% of enrolled children received a developmental assessment due to the COVID shutdown in March 2019.

PARENT, FAMILY, AND COMMUNITY ENGAGEMENT

Early Head Start actively promotes parent, family and community engagement strategies designed to equip parents and guardians with the knowledge and skills necessary to ensure the best possible outcomes for themselves and their family. Deploying a multi –pronged approach, parents and guardians participate in a variety of child development learning opportunities, parenting classes, goal setting activities and serve in critical program leadership roles just to name a few.

Following is a small sample of the activities parents and guardians participated in:

- | | |
|-----------------------------|--|
| • Child Abuse Prevention | • Parent Committee Meetings |
| • Child Development | • Parent Education Rights & Responsibility |
| • Emotional Wellness | • Pedestrian Safety |
| • Employment Skills | • Positive Discipline |
| • Goal Setting | • School Readiness |
| • Health & Nutrition | • Stress/Time Management |
| • Lead Poisoning Prevention | • Support for Children with Disabilities |
| • Literacy Workshops | |

Examples of Parent Survey Results:

- 54% of parents want additional information on dealing with child behavior



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- 60% want full day full year services

Early Head Start Children Demographics

Race	
American Indian or Alaska Native	0
Asian	7
Black or African American	66
Native Hawaiian or other Pacific Islander	0
White	274
Biracial/Multiracial	28
Other	118

Early Head Start Family Information

	# of Families	% of Families
Total number of Families	493	
The number of two-parent families	271	55%
The number of single-parent families	222	45%



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